For any of you who read this regularly, you know that Rick details the Moho himself by hand on a regular basis and as a result he knows every inch of the coach's body intimately. Soon after we bought our rig, he discovered a tiny crack in the fender sidewall seam on the driver's side front that needed attention and we made our way to the Travel Supreme factory to have it attended to. We thought it had been repaired satisfactorily and after a 10 day stay, we were on our way south.

Travel Supreme has an excellent warranty and last summer while Rick was detailing the coach when we were in Mission; he noticed that the crack had reappeared. In the fall, once we were settled in California we called the service center and set up an appointment for this spring. When we arrived on the 23rd of April, the service crew assessed the area in question and quickly realized that it was a little more involved than we thought. Because we had some time restrictions (Bill & Laura's wedding) they rebooked us for the 15th of May.

Once they started to work on the affected area, it quickly became obvious that is was a lot more involved and there were several other spots showing signs of pending problems. Our rig, a 2003 Select model has several invisible seams and it is at those seams that the problem lies. (There is no problem in later models because they have changed how they construct them.) When they repaired the cracks this time, apparently the fibreglass work was done with some defective material and it also wasn't dried properly (complicated by the fact that it rained all last weekend!). When it arrived at Precision Paint shop on Tuesday, Todd, the manager, took one

look at the newly bubbled fibreglass and phoned Travel Supreme to relay his displeasure. He was advised to try and dry it out and repair the repair and so it was done.

Yesterday, after the paint and clear coat had been applied and our rig was placed outside, to everyone's horror, the bubbles reappeared. No one is happy and today we received a call from Don Brubaker, head of warranty and service, advising us that Travel Supreme will put us up in the B & B again, redo the job beginning on Monday and repaint the affected areas one more time.

And so we are still here, and will be until at the earliest next Friday or Saturday. This visit is certainly longer than anyone anticipated but the good news is that Travel Supreme is standing behind their product and doing their very best to make sure we are 100% satisfied. There are not many companies who will go this far for their customers with a four year old product, and we are very pleased with the efforts being put forth by everyone on our behalf.

We are staying in our "home" for the weekend and will be checking back in to the Scottish B & B on Sunday to avoid an early morning on Monday. (The B & B is hosting a wedding this weekend and besides, Sam wanted to be in her house fora change.) Now, if I can just control my eating and stay away from the Amish baking we will get out to BC without too much extra weight in our rig!!

What you see here are the latest bubbles and if you follow the arrow, under the drivers window (and the inserted picture) you'd be able to see where they are located.